

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 28th day of July' 2023
C.G.No.10/2023-24/Tirupati Circle

Present

Sri. K. Ramamohan Rao

**Chairperson (FAC) &
Member (Finance)**

Sri. S.L. Anjani Kumar

Member (Technical)

Smt.G. Eswaramma

Independent Member

Between

Smt.P.Nirmala Devi
W/o.P.Ramakrishnaiah,
4/235C,
Sannidhi Street,
Srikalahasti,
Chittoor Dt.

Complainant

AND

1. Deputy Executive Engineer/O/ Srikalahasti Respondents
2. Executive Engineer/R/ Tirupati

ORDER

1. The complainant submitted a representation during Vidhyuth Adalath conducted on 16.06.2023 at Srikalahasti stating that she has applied for agricultural service connection for 5 HP load and paid necessary deposit of Rs.5,050/-on 14.06.2020 vide Reg. No.NCHVO12000095846 at Mee-seva. The department not released the agricultural service connection. Hence requested the forum to release the Agricultural service connection.
2. The case was registered as C.G.No.10/2023-24/Tirupati Circle and sent notices to Respondents for written submissions.
3. The Dy.EE/O/Srikalahasti and AE/O/Srikalahasti submitted joint written submission stating that the consumer Smt. P. Nirmala Devi W/o.P.Ramakrishnaiah complained for release of Agriculture service. An application was registered under HVDS Scheme on 14.06.2020 vide Application No.54331N423442020JUN14. They submitted that the party has registered agriculture application No.54331N251142020JUN14 in operation Section Thottambedu.

DESPATCHED
DATE 28/7

o/c

The agriculture land belongs to Kovanuru Village of K.V.B.Puram Mandal. Hence the application was transferred to K.V.B.Puram Section with application No.54331N423442020JUN14. Hence the service was released in K.V.B.Puram Section with SC.No.5433126000701 with date of supply 19.07.2023 and same was informed to the consumer. Hence requested to close the case.

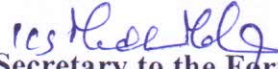
4. When staff of this forum contacted over phone @ 4.45P.M on 19.07.2023 with the complainant's Husband Ramakrishna he expressed his satisfaction and requested to close the case.
5. In as much as the grievance of the complainant is resolved by the respondents, the complaint is disposed off in favour of the complainant.

Sd/-
Member (Technical)

Sd/-
Independent Member

Sd/-
Chairperson (FAC)

Forwarded By Order


Secretary to the Forum

This order is passed on this, the day of 28th July'2023

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

To

The Complainant

The Respondents

Copy to the Nodal Officer (Chief General Manager (O&M)/ Operation)/ CGRF/ APSPDCL/ Tirupati.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.